Computer Lab Login Procedure

Overview: This document contains the steps you will need to follow in order to log into and out of the computer lab computers.

Preparation: You will need a ResnetID before you can log in. Please see “Getting a ResnetID” for information on how to get a ResnetID.

Procedure: Login
1. Press the CTRL + ALT + DEL keys simultaneously.
2. Enter your ResnetID username and password in the boxes provided and click OK. If the username box already has a username entered or another user is logged in, press switch user.
3. The computer should say loading your personal settings.
4. If this is your first login, you will be asked if you want to install printers – answer ‘yes’ to these questions.

Procedure: Logout
1. Click Start – Logoff or Start – Shutdown – Logoff.

NOTE: Leaving the computer logged on allows others to access your files and use your print credit. Credit lost in this way will not be refunded.

Troubleshooting: If you are having trouble logging in, check the following:
1. The CAPS LOCK key is not on
2. The DOMAIN is set to RESNET
3. You are typing the password correctly (only lower case letters and numbers are used)

Further Assistance: For further assistance please contact the helpdesk.
E-mail: help@citg.ug.edu.au
Phone: (07) 3878 0777
Tie Line: 777 from any college phone