Computer Specifications

Overview: This guide lists the minimum required specifications for a computer to connect successfully to the Local Area Network (LAN).

Preparation: You should always buy the best computer that you can afford from a reputable dealer. Purchasing from a large company or a Brisbane based supplier will ensure that technical service is available if a component should fail.

Residents wishing to connect to the LAN should have a PC or Mac with the following minimum configuration:

- Core 2 Duo Processor (or better)
- 2GB RAM
- CAT 6 Ethernet Cable*
- Original Operating System CD
- Windows XP Pro, Vista or 7** or
- Mac OSX Snow Leopard

* Users can purchase Ethernet Cable from the college if required
** XP Home and Vista Home Basic are not recommended. XP Professional, Vista Home Premium or Windows 7 Home Premium are the preferred options.

Modems will not work at any college due to the digital phone systems.

NOTE: CITG Technicians are unable to guarantee work for computers that do not reach these standards.

Further Assistance: For further assistance please contact the helpdesk.
E-mail: help@citg.uq.edu.au
Phone: (07) 3878 0777
Tie Line: 777 from any college phone (kings 805 777)